

Professional, Ethical, and Legal Issues in Counseling and Related Professions (graduate, online)- 2020
Grief, Death, and Bereavement Counseling (graduate, online)- 2020
Social Responsibility in Human Services Organizations (undergraduate, online)- 2020

Program Coordinator, Rehabilitation and Disability Studies 2019 - Current
Counselor Education, The Teachers College
Emporia State University

Instructor 2018 - 2019
Emporia State University

Counselor Education, The Teachers College

Introduction to Rehabilitation Programs (undergraduate)- 2018

Introduction to Group Procedures (undergraduate)- 2018

Introduction to Group Procedures Honors Contract Course (undergraduate)- 2018

Case Management in Rehabilitation (undergraduate)- 2018

Vocational Information and Assessment (undergraduate and graduate, online)- 2018

Ethics in Human Services (undergraduate, online)- 2019

Employment Issues in Rehabilitation (undergraduate and graduate, online)- 2019

Family Issues and Advocacy (undergraduate, online)- 2019

Professional and Ethical Issues in Counseling (graduate, online)- 2019

Lecturer 2016 - 2018

Emporia State University

Counselor Education, The Teachers College

Ethics in Human Services (undergraduate, online)- 2016, 2017, 2018

PUBLICATIONS

Journal Articles

Dow, M. J., Boettcher, C. A., Diego, J. F., Karch, M. E., Todd-Diaz, A., Woods, K.M. (2014). Case-based learning as pedagogy for teaching information ethics. *Journal of Education for Library and Information Studies*, 56(2), 141-157. Doi: 10.12783/issn.2328-2967/56/2/2

Conference Proceedings (peer reviewed)

Boettcher, C. A. (2016). Gatekeeping in Crisis Communication: An Exploration of Leadership in the Press Conference. *Proceedings from the Document Academy*: Vol. 3: Iss. 2, Article 3. Available at: <http://ideaexchange.uakron.edu/docam/vol3/iss2/3>

Grant Writing

Miller, K. R., Paris, D., Bock, M., Boettcher, C. A., Stallings, J. A., & Kessler, E. B. (2019). *Advanced Skills Development (ASD): Enhancing Vocational Rehabilitation Professionals' Services to Consumers on the Spectrum*. 84.129c Rehabilitation Services Administration Innovative Grant award to recruit and train students and professionals in service provision to persons with Autism Spectrum Disorder, Emporia State University,

- Kansas. (Awarded September 30, 2019 for \$1,250,000).
- Paris, D., Kessler, E. B., Miller, K. R., & Boettcher, C. A. (2019). *Get the Deaf & Hard of Hearing Heartland Working! Training Highly Competent Rehabilitation Counselors*. 84.129Q Rehabilitation Services Administration Innovative Grant award to recruit and train online students in service provision to Deaf and hard of hearing persons, Emporia State University, Kansas. (Awarded September 30, 2019 for \$816,400).
- Paris, D., Miller, K. R., Kessler, E. B., & Boettcher, C. A. (2019). *Get the Heartland Working Again! Training Highly Competent Rehabilitation Counselors*. 84.129b Rehabilitation Services Administration Long-Term Training Program. \$1,000,000. (Not Awarded).
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PRESENTATIONS

Peer Reviewed

- Boettcher, C. A. (2020, August). *Navigating monsters: Credibility in the Twittersphere* [Paper presentation]. DOCAM 2020, 17th Annual Meeting of the Document Academy, University of Western Ontario, London, Ontario, Canada.
- Boettcher, C. A. (2017, September). *Storm spotting* [Conference session]. DOCAM 2017, 14th Annual Meeting of the Document Academy, University of Indiana, Bloomington, IN.
- Boettcher, C. A. (2016, September). *Gatekeeping in crisis communication: An exploration of leadership in the press conference* [Paper presentation]. DOCAM 2016, 13th Annual Meeting of the Document Academy, University of North Texas, Denton, TX.
- Dow, M., Boettcher, C. A., Diego, J., Karch, M., Todd-Diaz, A., & Woods, K. (2015, January). *Case-based learning as pedagogy for teaching information ethics and improving future librarians' communication for leadership in a democratic society* [Paper presentation]. 2015 Association for Library and Information Studies Education (ALISE), Annual Conference, Chicago, IL.

Poster Presentations

- Boettcher, C. A. (2019). *Cognitive authority in online social media during severe weather*. Poster presented at ALISE 2019 Jean Tague-Sutcliffe Doctoral Student Poster Competition, Knoxville, TN. Final round candidate.
- Boettcher, C. A. (2019- Accepted). *Credibility in Twitter during severe weather*. Poster accepted, 16th Annual Meeting of the Document Academy, University of Toulon, France.
- Boettcher, C. A., Schreiner, L., Todd-Diaz, A., & Velasquez, S. E. (2015, May). *Academic predictors of success in a Midwest university's nursing program*. Poster presented at Emporia State University Research and Creativity Day, Emporia, KS.
- Dow, M., Boettcher, C. A., Diego, J., Karch, M., Todd-Diaz, A., & Woods, K. (2014, May). *Case-based learning as pedagogy for teaching information ethics and improving future librarians' communication for leadership in a democratic society*. Poster presented at Emporia State University Research and Creativity Day, Emporia, KS.

Boettcher, C. A. (2012, April). *Regional approach to community health assessment*. Governor's Public Health Conference, Wichita, KS.

Presentations (Invited)

Bonnici, L. J., & Boettcher, C. A. (2020). *Dissertation research strategies*. Doctoral Advanced Research Strategies, School of Library and Information Management, Emporia State University.

Boettcher, C. A. (2020). *Cognitive authority in online social media during severe weather*. Spring 2020 Doctoral Course, Knowledge and Information Theory, College of Communication and Information Sciences, University of Alabama.

SELECTED WORKSHOPS

- 2017-2018 Kansas Conceal and Carry Law (K.S.A. 75-7c01 et seq.)
Emporia State University Weapons Policy
Collaboration with Emporia State University General Counsel
- 2013-2018 Severe weather preparedness in Kansas, Fan-Lin Safety Program
Collaboration with Office of International Education
Emporia State University
- 2013-2018 Run Hide Fight, Active Shooter Preparedness
Collaboration with Lyon County Sheriff's Department and Emporia Police
Department
Emporia State University, SOS, Inc., United Way
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UNIVERSITY SERVICE

Emporia State University

- 2020-2021 Faculty Senate
- 2020-2021 Academic Affairs Committee
- 2020 Teach Anywhere, Department Champion, COVID-19 Response
- 2019-2020 CACREP Accreditation Team
- 2019-2020 Faculty Senate
- 2019-2020 Committee on Campus Governance
- 2018-Current Retention Action Team
- 2019-Current Campus Campaign Department Champion, Counselor Education
- 2018-Current Digital Accessibility Task Force
- 2018-2019 Search Committee Member- EEOC Representative, tenure track, Art Therapy,
Department of Counselor Education
- 2018-2019 Search Committee Member, tenure track, School Counseling, Department of
Counselor Education
- 2018 The Teachers College Faculty Recognition Awards Selection Committee
- 2018-2019 Rehabilitation Services Education Strategic Planning Committee
- 2018- Current Peer Syllabi Reviewer, Counselor Education
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2018- Current Black and Gold Visit Days, Counselor Education Ambassador
2018- Current Counselor Education, Social Committee
2018 Parking Appeals Committee
2017 Kansas Supreme Court Visit Planning Committee
2017 School of Library and Information Management, Academic Appeals Committee
2017-Current Founder's Day Hornet Helper
2013-2018 Critical Incident Planning Group, Chair
2016-2017 Committee on Campus Governance, Subcommittee, Information Technology
2016-2017 Committee on Campus Governance
2016-2017 Faculty Senate
2016 Presidential Inauguration Planning Committee
2016 Weapons Policy Task Force
2015-2016 Committee on Campus Governance
2015-2016 Faculty Senate
2013-Current Hazwoper Certification
2013-Current Move-In Day Hornet Helper

PROFESSIONAL ASSOCIATIONS

2018- Current American Counseling Association
2018- Current American Rehabilitation Counseling Association
2018- Current Kansas Counseling Association
2015 Local Emergency Planning Committee, Lyon County, KS, Chair
2014 Local Emergency Planning Committee, Lyon County, KS, Vice Chair
2014-Current Association for Information Science and Technology
2014-Current Association for Library and Information Science Education
2013-2018 Kansas Emergency Management Association
2008-2013 Lyon County Community Preparedness Committee, Chair
2008-2014 Accessibility Advisory Committee, City of Emporia, Chair

- Partnered to develop community education workshops.
 - Disability in the Workplace, 03-2007
 - Fair Housing for Individuals with Disabilities, 06-2007
 - Americans with Disabilities Act Accessibility Guidelines
- Provided technical assistance to the City of Emporia staff regarding street improvement projects, playground equipment, and new construction accessibility.

2011 Kansas Public Health Leadership Institute, Cycle IX Fellow
2009-2010 Friends Together United Methodist Preschool, Board Member
2009-2012 American Counseling Association
2009 Kansas Core Public Health Program, Graduate
2008 National Rehabilitation Association
2004-2008 Disability Mentoring Day, Emporia, Co-Chair
2006-2008 Emporia Chamber of Commerce
2006-2008 Hetlinger Developmental Services, Inc., Board of Directors
2005-2008 HR-Page, affiliated with the Society for Human Resource Management

- Chapter Champion, 2007

AWARDS

2014 Col. Mahlon G. Weed New Emergency Management Professional of the Year

PROFESSIONAL EXPERIENCE

Emergency Manager 2013 – 2018
Emporia State University

- Provide strategic university-wide leadership and coordination in emergency management.
- Supported the coordination and response to the 2017 City of Emporia, KS water-main break crisis.
- Develop and implement an all-hazards approach to emergency management.
- Assist with the design, development and implementation of emergency preparedness plans and training programs, emergency operations drills, department level emergency and mitigation plans, and interdepartmental activities. Routinely communicates emergency management preparedness measures to all constituents of the university community.
- Review and update policies, programs, and procedures ensuring inclusion of any new legal requirements. Keeps abreast of changes to laws and regulations that impact the university. Utilizes best practices in emergency management and planning.
- Develop, implement, and coordinate university-wide emergency training. Prepare and deliver appropriate training to all constituents of the university community.
- Work with all areas of the university to facilitate, implement, maintain and exercise an effective university-wide business continuity plan that strives to reduce the possibility that university operations will be interrupted in the event of a disaster.
- Serve as emergency preparedness liaison with external community partners.

Public Health Emergency Preparedness Coordinator 2008 - 2013
Lyon County Health Department/Flint Hills Community Health Center
Regional Coordinator
East Central Kansas Public Health Coalition

- Assessed local public health agency capacities to plan, coordinate, and improve public health preparedness.
- Monitored current information about Strategic National Stockpile and assist with plan development, coordination and training.
- Collaborated with health officer, other public health professionals and County Public Information Officer on news releases during instances of disease outbreaks or other public health emergency.
- Served as Regional Coordinator for eight-county public health region, the East Central Kansas Public Health Coalition.
- Supported the coordination and response within Lyon County and the East Central Kansas Public Health Coalition to the 2009 H1N1 Influenza A Pandemic.
- Supported the public health coordination and response to the 2011 Reading, KS tornado.
- Supported the public health coordination and response to the 2012 Harveyville, KS tornado.

- Developed and maintained working relationships with community providers, emergency management, hospitals, and other local, state, and federal emergency response agencies.
- Assisted with disease surveillance, investigation and control activities in all eight counties in coordination with public health officials in those jurisdictions.
- Assessed training needs and coordinated training related to Emergency and Bioterrorism Preparedness and Response for all eight counties.
- Developed annual budget and work plan in coordination with regional partners. Tracked and monitored expenditures and activities and prepare quarterly affidavits and reports.

Regional Coordinator of Independent Living Services

2007 - 2008

Director of Community Outreach

Resource Center for Independent Living, Inc.

- Advocated for and delivered the core services for independent living.
- Assisted consumers with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders, to pursue and obtain unbiased access to a variety of services and service providers.
- Provided education and outreach promoting person-first language, individual choice and responsibility, advocacy, and programs available to persons with disabilities.
- Responsible for the design, development, and coordination of all advertising, marketing programs, and media relations for eleven offices throughout eastern half of Kansas.
- Developed and implemented targeted marketing campaigns.
- Developed and maintained positive relationships with media to facilitate the promotion of services and communication of the organization's mission.
- Served as spokesperson for the organization through response to media requests, preparation of press releases and public service announcements.
- Developed and administered special events to build community interest and awareness of disability issues and concerns.
- Provided independent living counseling to individuals with disabilities.

Manager and Rehabilitation Counselor

2005 - 2007

Kansas Rehabilitation Services

Social and Rehabilitation Services

- Assistant Program Administrator for vocational rehabilitation services in the South Central Region of Social and Rehabilitation Services.
- Supervised personnel in seven service centers across a seventeen-county region.
- Program administrative responsibility for Career Development Center within the region.
- Coach for Integrated Service Team including personnel from multiple program areas.
- Provided vocational rehabilitation counseling for individuals with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders.
- Partnered with Emporia State University Office of Disability Services to develop and implement first disability related advisory committee for the City of Emporia, Kansas.
- Developed Disability Mentoring Day (DMD) planning and implementation committee for the Emporia community and surrounding areas. First DMD event involved over 50 participants.

Benefits Specialist, Working Healthy

2002 - 2005

Social and Rehabilitation Services

- Assisted consumers with disabilities to enroll in the Working Healthy program.
- Provided technical assistance to SRS and community agency staff regarding multiple benefit programs.
- Assessed the impact of employment on benefits through benefits planning and assistance.
- Increased program enrollment and community disability awareness through extensive community outreach.
- Provided rehabilitation counseling to individuals with disabilities to facilitate person-centered decisions.

Intensive Supervision Officer 2001 - 2002

Lyon County Community Corrections 2000 - 2000

- Intensive supervision of juvenile offenders in Fifth Judicial District.
- Prepared court documentation and testified to status of juvenile offenders on probation. Conducted case management for juveniles in the custody of the Juvenile Justice Authority.
- Provided individualized rehabilitation counseling to juvenile offenders to identify and address physical, mental, social, educational, emotional, and substance abuse issues, and co-occurring disorders.

School Resource Officer 2000 - 2001

Lyon County Community Corrections

- Developed and implemented school-based Truancy Prevention Program for grades 7-8.
- Improved supervision of juvenile offenders on probation and truancy probation cases.
- Improved communication between Emporia Middle School and Community Corrections/Court Services.
- Provided assistance with disciplinary issues to decrease student referrals to the office.
- Provided individualized rehabilitation counseling to youth at-risk to identify and address physical, mental, social, educational, emotional, and substance abuse issues, and co-occurring disorders.

Independent Living Specialist 1999 - 2000

Mental Health Center of East Central Kansas

- Assisted children and adolescents in acquiring, retaining, and improving the self-help, socialization, and adaptive skills necessary to reside successfully in home and community-based settings.
- Conducted weekly life-skills group for 8-10 individuals.

Rehabilitation Counselor II, Kansas Rehabilitation Services 1998 - 1999

Social and Rehabilitation Services

- Provided vocational rehabilitation counseling for individuals with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders, in a one counselor office through a three-county area.
- Conducted individualized assessments to determine employment possibilities through review of medical, psychological, and educational records, and employment history.
- Developed individual plans to improve skills and obtain employment consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, and informed choice.
- Evaluated job market information and employer needs.

- Coordinated with individuals and organizations to reduce or eliminate environmental and social barriers to employment.
- Assisted students with disabilities in the transition from high school to employment, higher education, specialized training, or other possibilities consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, and informed choice.

Service Coordinator

1997 - 1998

Twin Valley Developmental Services

- Developed person-centered plans and provided case management services to adults and children whose primary disability is mental retardation or a developmental disability.
 - Coordinated with community service providers to meet the consumer's needs.
-